

# *Troubleshooting Pumps*

**Maryland Center for Environmental Training**

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## Troubleshooting Pumps

MMS 9470

7 Contact hours

9 CC10 hours

Operators will be introduced to the basic troubleshooting skills needed when a centrifugal pumps shows signs of failure. The course includes a review of basic hydraulic terminology and component functionality. Additionally, a study of a typical pump curve and a discussion of water, brake and motor horsepower will provide the operator with a background in centrifugal pumps and their operating principles. Troubleshooting typical centrifugal pump problems based on given symptoms will be covered in detail.

Describe the relationship of feet of water, inches of vacuum, head and force.

Describe NPSH Available & NPSH Required

Describe the centrifugal pumps fundamental operating principle

Describe the typical component and their function

Read and interpret a gauges and a pump curve.

Troubleshooting pump related problems based on symptoms.

Review common hydraulic terms.

60 min.

- atmospheric pressure, cavitation, head (dynamic, static, friction).
- pressure (absolute and gauge) & vacuum
- vapor pressure
- Suction lift, Flooded Suction

Describe the relationship of feet of water, inches of vacuum, head and force.

60 min.

- atmospheric pressure vs. feet of water
- vacuum vs. feet of water
- pressure & feet relationship
- Calculation psi/head & inches mercury/head

Describe NPSH Available & NPSH Required

30 min.

- $NPSH_A / NPSH_R$
- Flooded suction vs. suction lift determination

Describe the centrifugal pumps fundamental operating principle.

30 min.

- Positive displacement vs. Variable displacement
- Classification of variable displacement pumps.
- What is centrifugal force

Describe the typical component and their function.

90 min.

- Impeller
- Casing / volute
- Seal

- Bearings
- Wear ring
- Pump Priming

Read and interpret a gauges and a pump curve. 30 min.

- Head vs. capacity
- Efficiency
- Brake Horsepower
- NPSH<sub>R</sub>
- Water, Brake & Motor horsepower
- Pressure Gauges & gauge reading / interpretation.

Troubleshooting pump related problems based on symptoms. 90 min.

- Operator troubleshooting tools
- Problems and their cause
- Component failure/symptom and cause

Post Test & Review 30 min.

Total: 420 min.

# TROUBLESHOOTING CENTRIFUGAL PUMPS

Tom Spalding

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*Please put phones on vibrate*



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## Pump Hydraulic Terms

- **Atmospheric Pressure:** Weight of atmosphere at sea level = 14.7 psi
- **Cavitation:** Water vapor implosions
- **Dynamic:** In motion, pumping.
- **Feet of Water:** Measurement of head. 1 psi = 2.31 feet of water.
- **Friction Head:** Head expressed as feet required to overcome friction through a pipe system. Factors: size, length, flow, diameter, "C" factor, viscosity,
- **Head:** Pressure or resistance to flow.

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### Feet of water vs Pressure

2.31  
feet

1 psi

1 psi

1 psi

Force = psi X's area      Which figure has the greater force?

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### Pump Hydraulic Terms

- > **NPSH (Net Positive Suction Head):**
  - NPSH<sub>r</sub> and NPSH<sub>a</sub>
- > **Pressure:** The force exerted per unit area.
  - PSI = Pounds per square inch
  - Atmospheric = 14.7 psi (sea level) = 33.9 feet \*\*lower as elevation increases
  - Gauge = corrected pressure less atmospheric (14.7 psi absolute, 0 psi gauge).
  - Absolute = Gauge psi + Atmosphere psi
- > **Static Head:** At rest. Not pumping
- > **Vacuum:** Is a pressure less than atmosphere.
  - 14.7 psi = 33.9 feet = 30"mercury = 1.13 feet per inch of mercury.
- > **Vapor Pressure:** Related to the liquid temperature

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### Net Positive Suction Head

NPSH<sub>R</sub>;  
Net Positive Suction Head Required – *Design*

NPSH<sub>A</sub>;  
Net Positive Suction Head Available - *Actual Conditions*

*Available must be greater than Required !!!! Cavitation*

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## CAVITATION

- Cavitation is the formation and collapse of air bubbles within a pump
- It can occur in both positive displacement and centrifugal pumps
- This can cause noise and internal damage to the pump

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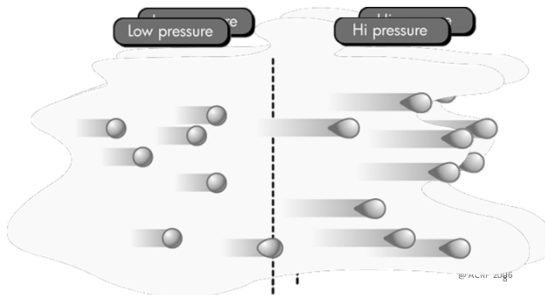
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CAVITATION occurs when the impeller vaporizes the water creating air bubbles that implode when entering the high pressure side of the pump



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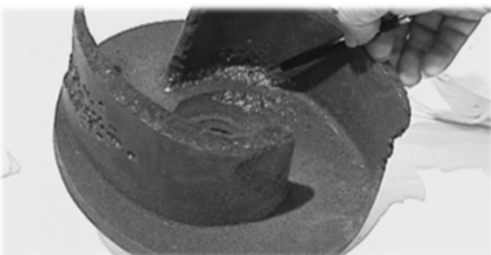
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When these air bubbles implode, the surrounding water slams into the pump interior, eroding the metal.



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## Causes of Cavitation

- Usually a result of
  - A loss or reduction of suction pressure
  - An increase in fluid velocity
  - Discharge pressure too high or too low



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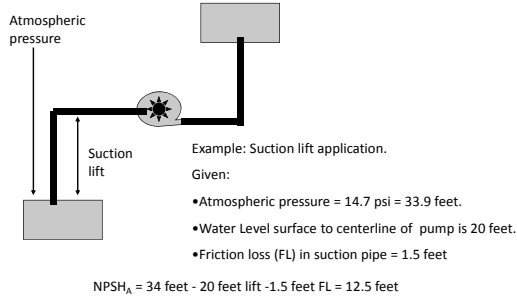
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## Net Positive Suction Head Available




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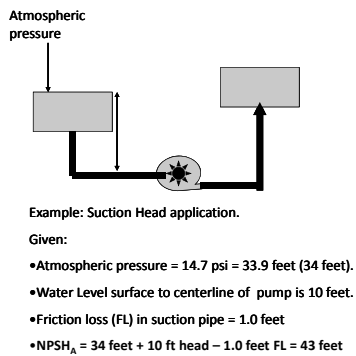
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## Net Positive Suction Head Available




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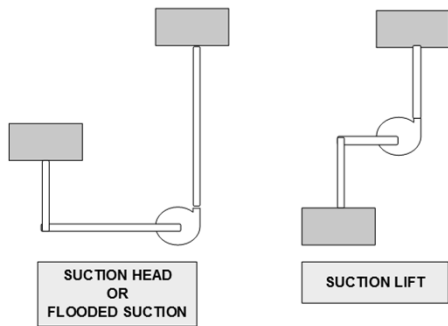
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### Classic Pump Installations




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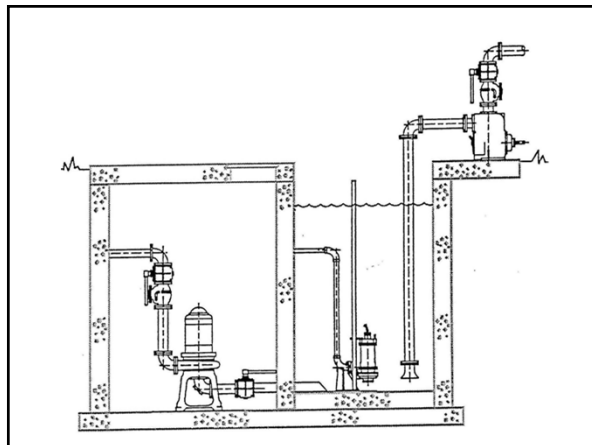
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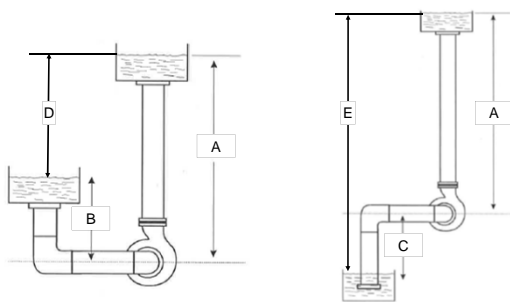
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### Static & Dynamic Head



Static Suction Head - Static Suction Lift - Static Discharge Head - Total Static Head

Dynamic Suction Head - Dynamic Suction Lift - Dynamic Discharge Head - Total Dynamic Head

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TDH refers to:

- a. Elevation head
- b. Pressure head
- c. Velocity head
- d. a and b only
- e. a, b and c
- f. None of the above

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### Pump Types

- **Positive Displacement**
  
- **Variable Displacement**

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### Variable Displacement

- ❖ **Centrifugal**
- ❖ **Regenerative Turbine**

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## Centrifugal Pump

Flow or Capacity Depends On

Pump Design

Speed

Impeller Diameter

Total Dynamic Head

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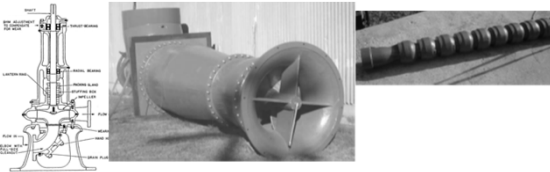
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## Centrifugal Pump

Pump Flow Patterns

- **Radial Flow** – Discharge 90 degrees to the suction
- **Axial Flow** – Water is pushed upward by propellers
- **Mixed Flow** – combination of Radial & Mixed flow



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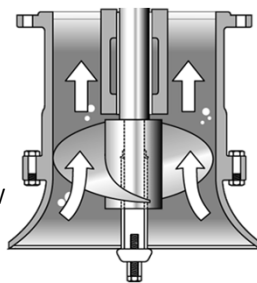
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### AXIAL FLOW:

Energy is applied  
in line with the  
shaft.

Provides high flow  
at low pressure



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**RADIAL FLOW:**  
Energy applied at right angles to the flow

End Suction and Split Case Pumps

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**MIXED FLOW:**  
Imparts both axial and radial flow

- Lineshaft turbines
- Submersible turbines

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- Lantern Ring
- Stuffing Box
  - Packing
  - Mechanical Seal
- Shaft Sleeve
- Bearings
  - Radial
  - Thrust
- Wearing Ring

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How do you know when it is time to replace the packing?

Packing Gland is all the way down, or the leak cannot be controlled

Leakage from a packing gland should be approximately?

One drop per second

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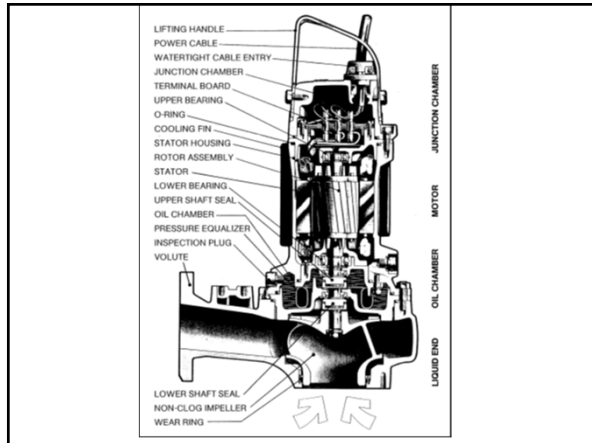
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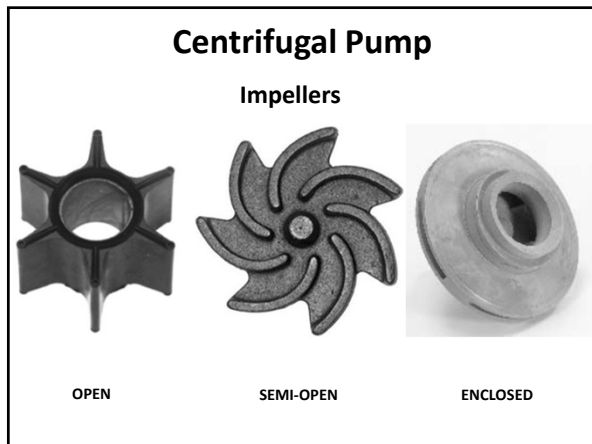
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**Centrifugal Pump  
Mixed Flow Impeller**

Variation of the axial Flow  
Capable of slight suction lift  
Operate at lower speeds



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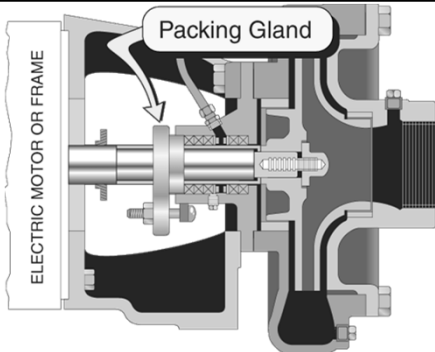
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Packing gland compresses packing and controls leakage

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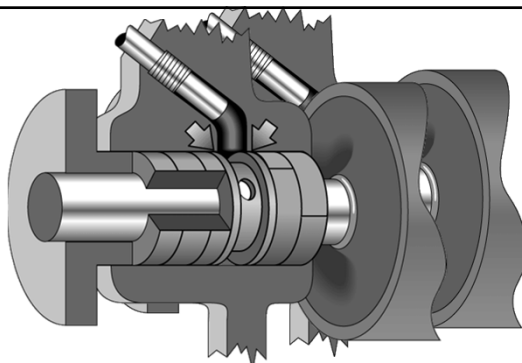
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Lantern ring distributes seal water

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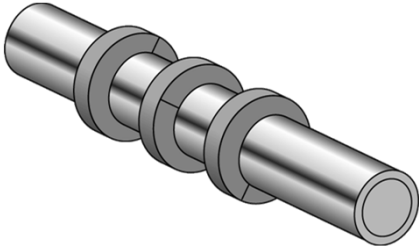
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Packing joints must be staggered



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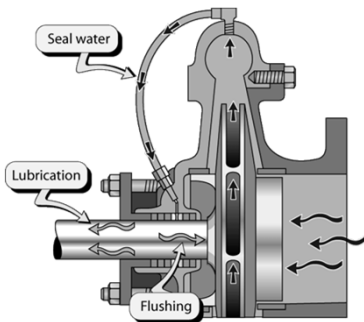
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Controlled leakage is required to lubricate and flush the packing



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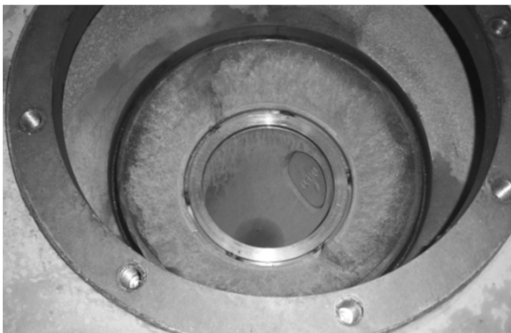
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**Wear Ring**



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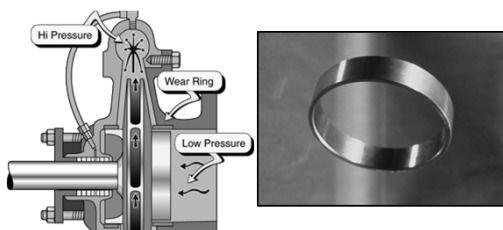
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## WEAR RINGS



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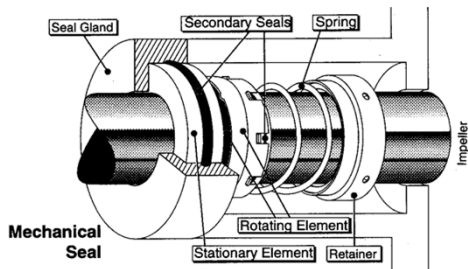
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## Mechanical Seal



Advantage: no leakage

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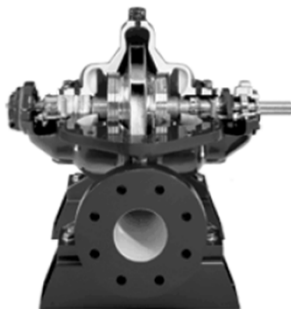
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## Centrifugal Pump

### Split Case Pump

- Double suction impeller
- Two wear rings
- Two seals
- Typically clean water pump
- Easy view of parts



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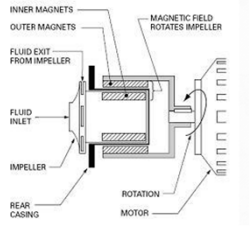
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## Magnetic Drive Pump



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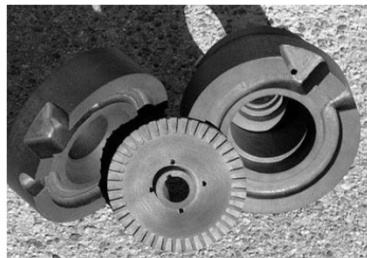
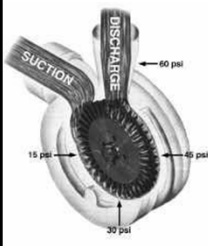
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## Centrifugal Pump

### Regenerative Turbine



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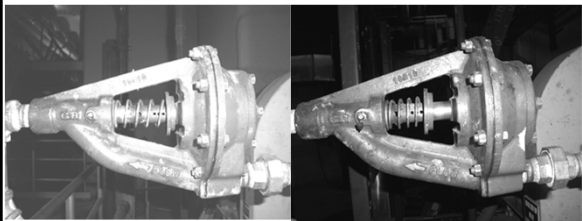
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## Pump Priming

### Air Relief Valve



What are other methods used?

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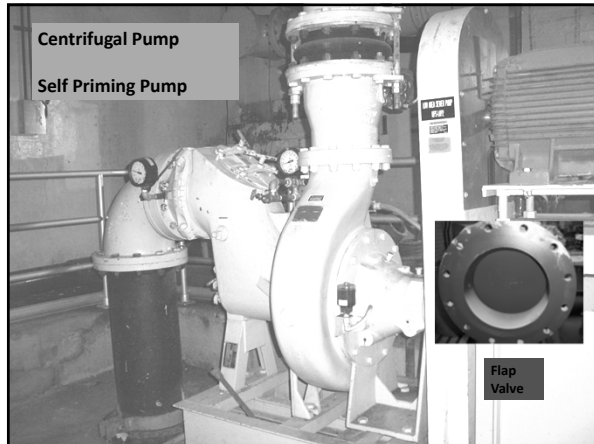
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### Pressure Gauges

- Importance of Gauges
- Pressure Conversions
- Type of Gauge
- Gauge Mounting
- Determining Total Dynamic Head (TDH)
- Pressure Gauge As Indicators

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### Gauge Readings

**Static**

**Dynamic**

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### Suction Lift

TDH = Discharge Pressure + Suction Vacuum

Example: Suction lift application.  
 Given:  
 • Suction Gauge reading = 5" mercury (5.6 ft.)  
 • Discharge Gauge reading = 20 psi (46.2)

TDH = 46.2 feet + 5.6 feet = 51.8 feet

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### Suction Head

TDH = Discharge Pressure - Suction Pressure

Example: Suction head application.  
 Given:  
 • Suction Gauge reading = 10 psi = 23.1 feet  
 • Discharge Gauge reading = 20 psi = 46.2 feet

TDH = 46.2 feet - 23.1 feet = 23.1 feet

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## Pressure Gauges As Indicators

Discharge Pressure ↑ Suction Vacuum ↓  
 Problem is on the discharge side of the pump

Discharge Pressure ↓ Suction Vacuum ↑  
 Problem on suction side of pump

Discharge Pressure ↓ Suction Vacuum ↓  
 Problem is inside the pump

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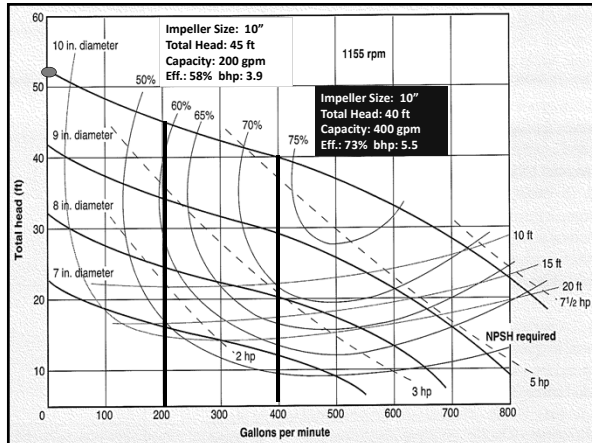
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A centrifugal pump operated at the far right of its pump curve will:

- a. Run very inefficiently
- b. Cavitate
- c. Trip the breaker
- d. All of the above
- e. None of the above

What about operating to the far left of the curve?

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**PUMPS or IMPELLERS IN PARALLEL INCREASE FLOW**



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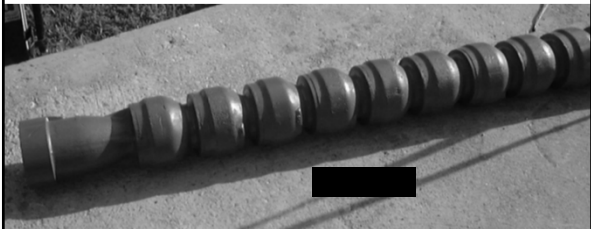
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**PUMPS or IMPELLERS IN SERIES INCREASE PRESSURE**



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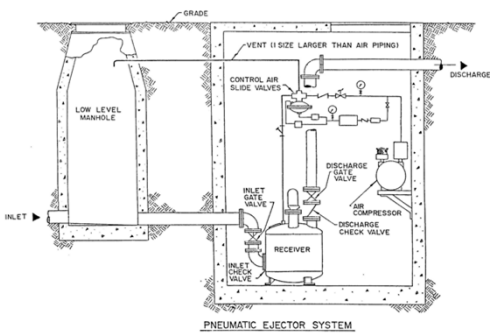
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A pneumatic ejector transports liquids using:

- a. An air compressor
- b. An axial flow pump
- c. A centrifugal pump
- d. A plunger-type pump

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### TROUBLESHOOTING TOOLS

- Operator
- Pressure Gauges
- Tachometer
- Time meters & Flow Meters
- Operating Records
- Performance Curves
- Other Tools

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### Causes of Problems

- Misapplication
- Vortexing
- Clogged Suction Pipe
- Clogged Impeller
- Clogged Discharge Pipe
- Cavitation
- Worn – Impeller, Wear Plate, Volute

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## Bearing Failure

- Poor Lubrication
- Fatigue
- Faulty Mounting
- Contamination / Dirt / Water
- Misalignment
- Defective shaft or housing
- Vibration
- Electrical Pitting

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## Packing Failure

- Wrong size or type
- Excessive Abrasive Material
- Pump Conditions
- Loss of Lubricant

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## Mechanical Seal Failure

- Pump Conditions
- Wrong Seal for installation
- Scratched seal face
- Loss of Lubricant

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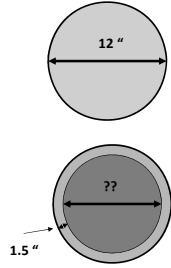
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### Flow Rate / Velocity / Area

- $Q = V \times A$
- $A = \pi \times r^2$  or  $.785D^2$
- Pipe Wall Buildup
- Area Reduction
- Velocity Increase
- Flow Decrease
- Determine Velocity Difference in these two pipes.



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### Troubleshooting

- **PUMP WILL NOT START**
  - Auto control not functioning properly
  - HOA switch in OFF
  - Shaft is binding: rubbing impeller, tight packing gland, or pump clog
  - Electrical problems (call electrician)
    - Lost a phase if 3-phase motor
    - Fuse blown or breaker tripped

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### Troubleshooting

- **NO FLOW, REDUCED FLOW**
  - Pump not primed
  - Air mixed in wastewater
  - Motor speed too low
  - Impeller clogged
  - Discharge line clogged
  - Air leaks in suction line or packing box
  - Suction inlet too close to water level (Vortexing)
  - Valves partially closed
  - Check valve clogged
  - Impeller damaged, turning on shaft (key)
  - Flexible coupling broken

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A pump's discharge is less than expected.  
Which of the following is NOT a possible cause?

- a. Check valve stuck
- b. Discharge head too low
- c. Impeller clogged
- d. Pump not primed
- e. Speed of motor too slow

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### Troubleshooting

- **HOT MOTOR OR HIGH AMP DRAW**
  - Break in force main
  - Pump operating at lower rate than designed for
  - Specific gravity or viscosity of pumped liquid too high
  - Pump is clogged
  - Packing boxes are too tight
  - Wear rings are binding
  - Impeller is rubbing
  - Lost a phase if a 3-phase motor (call electrician)

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### Troubleshooting

- **NOISY PUMP and / or PIPING**
  - Pump not primed
  - Inlet clogged (cavitation)
  - Inlet not submerged (air binding)
  - Pump not lubricated
  - Debris in pump
  - Pump mounting loose
  - Discharge valve partially closed
  - Coupling misaligned
  - Bearing failure

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### Causes of Bearing Failures

- Fatigue
- Poor lubrication
- Faulty mounting
- Contamination
- Dirt intrusion
- Misalignment
- Defective shaft / housing
- Vibration
- Electrical pitting

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### HORSEPOWER

Water Horsepower (WHP) =  $\frac{100 \text{ gpm} \times 39.6 \text{ Ft}}{3960} = 1 \text{ whp}$

Brake Horsepower (BHP) =  $\frac{100 \text{ gpm} \times 39.6 \text{ Ft}}{3960} \times .72 \text{ PE} = 1.39 \text{ bhp}$

Motor Horsepower (MHP) =  $\frac{100 \text{ gpm} \times 39.6 \text{ Ft}}{3960} \times .72 \text{ PE} \times .90 \text{ ME} = 1.54 \text{ mhp}$

PE: Pump Efficiency                      ME: Motor Efficiency

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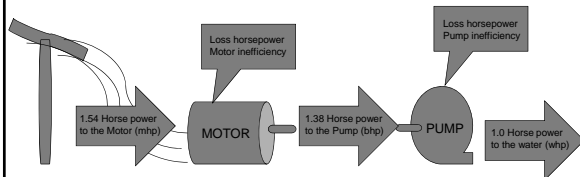
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### PUMP HORSEPOWER REQUIREMENTS




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