

Workplace Violence Facts and Statistics

Homicide is the leading cause of death in the workplace for women accounting for 40% of all workplace deaths and the second leading cause of death in the workplace for men.

(NIOSH and Dept of Labor)

An estimated 2.2 million Americans were victims of physical attacks in the work place last year.

(NW Natl. Life Ins.)

25% of all workers reported physical attacks, harassment or threats of violence in their workplace.

(NW Natl. Life Ins.)

Harassment is equally or even more psychologically and occupationally disruptive than actual violence.

(NW Natl. Life Ins.)

Workplace violence costs 3.5 days per crime per victim.

(Bureau of Justice)

Workplace violence costs \$55 million in lost wages annually.

(Bureau of Justice)

23% of working Americans say they know someone they think is capable of committing an act of workplace violence.

(Gallup Poll)

39% of companies that experienced a threat and 40% of companies that experienced an actual incident reported a negative impact on worker productivity

(American Management Assoc.)

One out of every six violent crimes experienced by U.S. residents age twelve or older occurs in the workplace.

(Dept of Justice)

Domestic Violence in the Workplace Statistics

The Corporate Cost of Domestic Violence_

DIRECT LOSS: Employers lose \$4.1 billion in direct costs associated with domestic violence, including health care costs such as medical and mental health care.

INDIRECT LOSS: Lost productivity due to intimate partner violence accounts for almost \$1.8 billion each year.

13.5 million work days are lost each year due to domestic violence. This translates to \$859 million yearly.

Your Corporate Peers

68% of senior executives surveyed agreed that their company's financial performance would benefit from addressing the issue of domestic violence among its employees.

94% of corporate security directors rank domestic violence as a high security risk.

78% of Human Resource Directors identify domestic violence as a substantial employee problem.

56% of corporate leaders are personally aware of specific employees who are affected by domestic violence.

60% of senior executives said that domestic violence has a harmful effect on their company's productivity.

The Human Factor

85-95% of all domestic violence victims are female.

Over 500,00 women are stalked by an intimate partner each year.

4,500,00 women are physical assaulted each year.

1,232 women are killed each year by an intimate partner.

Domestic violence is the leading cause of injury to women.

Women are more likely to be attacked by someone they know rather than by a stranger.

Domestic Violence in the Workplace

Homicide is the leading cause of death for women in the workplace.

Partners and boyfriends commit 18,700 acts of violence against women in the workplace every year.

Of Battered Workers:

96% experience problems at work due to abuse

74% are harassed while at work by their abuser

56% are late to work

28% leave work early

54% miss entire days of work

What is Your Conflict Management Style?

Conflict inevitably arises when people spend considerable amounts of time together. Most people spend 1/3 of their life on the job. Your true professionalism is reflected in how you deal with disputes in the workplace. An important first step in dealing with conflict is to understand your personal conflict management style. The following quiz provides some insight.

1. When someone offends you, which answer best describes your typical reaction:
 - A. I ignore it
 - B. I try to understand why they are behaving badly
 - C. I try to reason with the person
 - D. I let them know how firmly I feel

2. Conflict is brewing between two of your co-workers. You would be most likely to:
 - A. Avoid both of them until it's over
 - B. Observe the situation prior to acting
 - C. Act as a mediator
 - D. Let them know how disappointed you are

3. Your boss makes an unreasonable work request on a Friday afternoon that will take you most of the weekend to complete. What would you do?
 - A. Grin and bear it
 - B. Find out more about why it's necessary, then comply
 - C. Suggest alternatives to get the job done without working the weekend
 - D. Laugh and let the boss know you have a life outside of work

4. If a customer became angry and hostile, your reaction would be:
 - A. Remain quiet. After all the customer is always right
 - B. Hearing them out, trying to understand their perspective
 - C. Begin thinking about creative solutions to the problem
 - D. Ask them to calm down and then loudly explain my side

5. You've just had a huge misunderstanding with a co-worker. How do you resolve it?
- A. Leave it alone
 - B. Wait a few days before initiating contact. Time will put things in perspective
 - C. Make an effort to talk through what happened
 - D. Try to get the person to understand my position
6. A co-worker is taking advantage of you. How do you react?
- A. I just accept it
 - B. I try to figure why they are acting this way
 - C. I persuade them to change their ways
 - D. I "have it out" with them
7. A heated argument breaks out during a meeting. How would you handle it?
- A. Adjourn the meeting and leave
 - B. Keep quiet and watch
 - C. I persuade them to change their ways
 - D. Take sides with the person who agreed with you
8. My co-workers usually describe me as:
- A. Quiet
 - B. A good listener
 - C. Convincing
 - D. Bossy
9. One of my greatest strengths is:
- A. The ability to stay out of trouble with people
 - B. Reading between the lines
 - C. Persuading others
 - D. Getting others to do what I want them to do
10. When having serious disagreements with someone, I often:
- A. Remain quiet and hope it blows over soon
 - B. Listen and make sure I understand their point of view
 - C. Think of ways I can get the other side to understand my position
 - D. Continue talking until I am sure the other person understands